



Accent Hearing
EXCELLENCE IN LISTENING

The Listener

Head Office

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Summer 2021—2022



Grafton - Glen Innes - Inverell

www.accenthearing.com.au

Welcome to the **Christmas/New Year** edition of Accent Hearing's Newsletter *The Listener*. Included in this edition are some hearing friendly gift ideas to make your family gatherings more enjoyable this Christmas!

Accent Hearing Celebrates 10 Years!

We celebrated our 10th Anniversary of providing hearing health services to the Clarence Valley & New England regions in November. To add to our achievements, we announce that **Accent Hearing's head office clinic is moving to a better space in 2022! Our new premises is 23 Queen Street Grafton, on the corner of Queen & Fitzroy Streets (opposite the old Runnymede Private Hospital and Westlawn Finance Building and right next door to Grafton NORCO Rural Store).**

The date for our grand re-opening is still to be set for early 2022, so it will be business as usual at L5, The Link, Grafton Shopping World, Grafton until then.

We are so excited to be making this move from a retail to a home like atmosphere and to be alongside other Queen Street allied health and medical establishments. Over the next 12 months or so, our new premises will undergo some renovations, including restoring original veranda wrought iron lace, new paint work, adding wheelchair accessibility and re-designing the reception area and clinic rooms. Even though the new clinic/old house will be getting a fresh look it will be keeping in with the turn of the century features that hasn't been touched in 40-50 years.

Keep a look out for further announcements or contact us for further information— 6643 4044, 1300 859 828, admin@accenthearing.com.au. Glen Innes & Inverell visiting clinics are still the same— 113 Meade Street, Glenn Innes & Inverell Hospital Community Health, 41 Swanbrook Road.



Accent Hearing's New Clinic at 23 Queen Street Grafton in 2022!

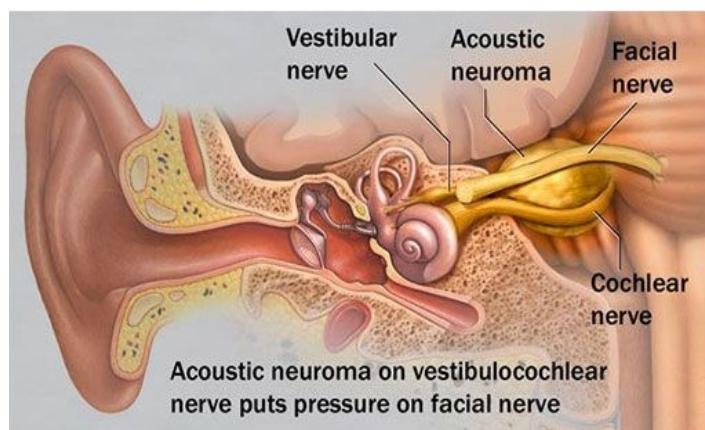
Audiology Services

Second to None!

Did you know Accent Hearing has a fully qualified Doctor of Audiology (the only one in Northern NSW), who works in the field of non-medical issues of hearing?

Doctor Greg Butcher (AuD), an Accredited Member of Audiology Australia and also Independent Audiologists Australia, has been trained to identify hearing problems and to continue to help with rehabilitation programs for his clients to gain the best results in hearing their best. He also refers onto other medical specialists should he find a hearing assessment not in agreement with the life history or diagnostic results at the time of the assessment.

Greg, has on a numerous occasions over his Audiology career, insisted on further diagnosis from other medical



specialists through clients GP's. With this persistence, it has helped clients find early signs of slow growing benign vestibular Schwannomas or acoustic neuromas—a Schwannoma is a type of low-grade brain tumour that develops from schwann cells. Schwannoma and other types of brain tumours, large benign arachnoid cysts along with additional critical medical issues have also been diagnosed after a hearing test has been carried out. Some crucial diagnosis has immediately had some of Greg's clients on a course of anti-biotics, have undertaken surgery or have commenced steroids, chemotherapy or radiation treatment - some of which are life saving issues!

Qualified Audiologists are trained to look for results identifying 'red flags' such as **roaring tinnitus** in one ear; overnight **sudden sensorineural hearing loss (SSHL)**; **unexplained 'dizziness' or 'true vertigo'** -

- (which feels like the room is spinning); **asymmetry between the ears** (the hearing thresholds are quite different in each ear); to symptoms like **continuous fluid draining from the ear (otorrhea)** of even a **leak of cerebrospinal fluid (CSF) from the nose**. All these symptoms require further medical advice and explanations, as they are not normal.

1916 Moneyback Advertisements



"I Now Hear Clearly"

You, Too, Can Hear!

Inasmuch as 200,000 users of the "ACOUSTICON" have had the same results from it as Mr. Garrett Brown, whose photo appears above, we feel perfectly safe in urging every deaf person, without a penny of expense, solely and entirely at our risk, to accept a thorough trial of the

1916 Acousticon

No Deposit FREE No Expense

All you need to do is to write saying that you are deaf and will try the "ACOUSTICON." The trial will not cost you one cent, for we even pay delivery charges.

WARNING! There is no good reason why everyone should not make as liberal a trial offer as we do, so do not send money for any instrument for the deaf until you have tried it.

The "ACOUSTICON" has improvements and patented features which cannot be duplicated, so no matter what you have tried in the past, send for your free trial of the "ACOUSTICON" today and convince yourself—you alone to decide. Address

GENERAL ACOUSTIC CO., 1352 Candler Bldg., New York
Toronto, Ont. Office, Royal Bank Bldg.

Hearing Devices in 1916! Back when our new clinic was built!

We thought we'd show you the hearing devices available when our new Queen Street Clinic was built c1910. Even back then, the 'free trial' was offered, which hasn't changed with today's large companies marketing strategies.

GIFT IDEAS FOR CHRISTMAS!!

All Available at Accent Hearing

PHONAK
life is on



Introducing Phonak Serenity Choice™ high end, reusable earplugs from Phonak. It cancels noise and loud sounds, lets the ear breathe and keeps relevant sound and speech.

Available in sleep, work, motorsport and music.

Each pack comes with, small, medium and large ear tips. Ear tips are made from medical grade TPE. Acoustic filters are fitted with advanced mesh technology. They ensure that your ears remain well ventilated at all times.

Prices range from \$35—\$80.00



Hearing and eye protection in one!

Comes in different colours with clear high visibility lens. Great for outdoor work, gardening, mowing etc.

Prices range from \$49.95—\$99.00

Bellman & Symfon safety products

The range includes smoke alarms, alarm clocks, door bells and bed shakers.

Prices starting from \$349.00



The Perfect Dry Lux

The PerfectDry LUX Automatic Hearing Aid UV-C Disinfecting and Cleaning System is an electronic device designed for rapid drying and effective disinfection of hearing aids.

Great for hearing devices in the humid weather coming up this summer!

Price: \$150.00

Cleanears Earwax Removal Spray

Dual action formula: dissolves ear wax and irrigates the ear canal

Simple and easy to use spray

Suitable for all ages

Comes with our helpful instruction sheet

Price: \$18.00



Are you a Government Pensioner?

Did you know?

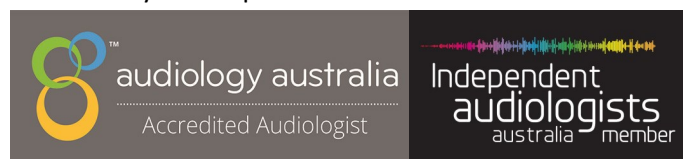
If you are on the Hearing Services Program (www.hearingservices.gov.au), from 1 July 2021 you are now able to get a yearly appointment to check your hearing, even if you don't have hearing devices. Previously you were only eligible for a new hearing test every 3 years with or without devices. If you think your hearing has changed and it's been 12 months or more since you last had a hearing assessment, why not phone us to make an appointment.



Hearing Services Program

Accent Hearing is well-known as a trusted and reliable service for GP or ENT (Ear Nose & Throat) referrals. We are the preferred practice for carrying out full diagnostic hearing assessments and successful hearing rehabilitation programs.

This stems from Accent Hearing's history of reliability, experience and constant integrity, quality assurance of assessments and effective rehabilitation programs over the last 10 years of practice.



*Sounds
of the
Season*

Please note:

**All clinics will be closed from 4:30pm
Thursday 23 December and will re-open
17 January 2022.**

**To be advised—Grand re-opening at 23
Queen Street Grafton clinic.**

**Please call in or ring now for batteries
if you require them over the holidays.**

**Greg, Kathy, Latasha and Kris
wish you a Merry Christmas
and a Happy New Year and look forward
to seeing you all in 2022.**

Wax Problems?

Micro-suction is the preferred method to guarantee safe and effective removal of ear wax as well as other foreign bodies that may obstruct the ear canal. Cotton buds can sometimes make ear wax build up worse, so if you are not sure if you have



ear wax build up and need to have it removed, why not book in for a consultation.

Please note that an initial, investigative consultation may be required prior to performing the procedure. You will be asked a series of questions and sign a disclaimer in relation to your ear health before any procedure takes place.

***Please use a wax softener a few days before your appointment, available at our clinic or your local chemist. You can also pick up or call us for advice and instructions on using ear wax softener for 'effective use' to avoid extra appointments.**

Accent Hearing Clinics - 1300 859 828

- **GRAFTON** | L5 'The Link' 50 Prince Street, Grafton Shopping World, Grafton NSW. **(23 Queen St Grafton in 2022).**
- **GLEN INNES** | Glen Innes Chiropractic Centre, 113 Meade Street, Glen Innes NSW.
- **INVERELL** | Inverell Hospital Community Health, 41 Swanbrook Road, Inverell NSW.

Accent Hearing Pty Ltd is an independent and is locally owned company. Our clinician Dr Greg Butcher is an Accredited and University trained Doctor of Audiology; a full CCP Member of Audiology Australia & Independent Audiologists Australia; and a qualified Government & Medicare Hearing Services Provider.
